

# Mepaco®

RELIABLE BY DESIGN



A SERVICE PARTNER YOU CAN **RELY ON**

In our mission, Mepaco® strives for customers to experience reliable products, services and people. Mepaco®'s Field Services Team are reliable, experienced and very capable of solving problems in the field.

The Mepaco® Field Services Team understands how valuable production uptime is to your company's bottom line. We are evolving our service team to provide quick-response commissioning, ramp-up, maintenance, repair and emergency breakdown support.



#### Contact Field Services

Joe Hertel, Manager  
Office: (920) 356-7334  
Cell: (920) 219-2286  
Email: joe.hertel@apachestainless.com

#### Mechanical Services

- Emergency repairs
- Installation assistance and/or supervision
- Modifications, retrofits and upgrades
- Machine audits
- Maintenance training
- Preventive maintenance audits
- Service contracts available

#### Electrical Controls Services

- Troubleshooting and diagnosis
- Remote support via phone, email, web conference or secure network
- Start-up and commissioning
- Support for on-site electricians and maintenance personnel
- On-the-job supervision of wiring control system
- Install new PLC's, HMI's and controls components

**All Field Services Offerings are available 24/7**

200 W Industrial Drive, Beaver Dam, WI 53916

| 920.356.9900

| www.mepaco.net



## Parts

Genuine Mepaco® parts provide you with the fastest uptime. You know they will be the right parts for the custom piece of equipment provided by Mepaco®.

We are focusing our efforts to offer maintenance / parts replacement contracts. These contracts will help to minimize downtime with a proactive approach to parts replacement.

Rely on Mepaco® parts for:

- Hundreds of inventoried items
- Inventory orders shipped same day, if placed by 1pm CST
- Favorable turn-around on custom parts
- Emergency support

We are committed to helping you with valuable equipment uptime, so we suggest:

- Have your equipment serial number ready when you contact us
- Keep recommended stock parts on hand to avoid long lead times on specialty components
- Request overnight shipping if necessary
- Call us for a quote on a parts replacement and maintenance program



*"We were extremely impressed with the amount and quality of work your crew did in a short period of time. I know it was long hours and over holidays, but you didn't let up until you were done. We were pleasantly surprised that you were done two days early, which gave us plenty of time to do a thorough checkout and cleanup. It was a monumental task and you hit it out of the park from all aspects."*

*Michael Hieger, Fresh Pet*



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### Contact Parts

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PART OF THE APACHE STAINLESS EQUIPMENT CORP. FAMILY

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Beaver Dam, WI 53916 USA  
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Web: mepaco.net



OSHA  
PIP (Process Industry Standards)  
ASME

